

7th Health District of Crete
General Hospital of Chania "Saint George"
Address: 28 Agiou Eleftheriou – Mournies Chania 73300
Department: Neonatal Intensive Care Unit (NICU)
Phone number: +30 2821 0 22 603
E-mail: menn@chaniahospital.gr
<https://chaniahospital.gr/monada-entatikis-nosileias-neognon/>

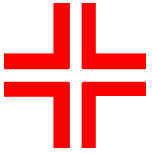
Satisfaction questionnaire

Please tell us your opinion about the Neonatal Intensive Care Unit (NICU) services by marking your choice with a √ in the questions below.

Completing the questionnaire is done anonymously and the NICU Department has taken all the necessary measures to protect your personal data.

The information included is valuable information and will contribute to the improvement of the services we offer you.

	Very dissatisfied	Dissatisfied	Neutral	Satisfied	Very satisfied
1. Are you satisfied with the update given concerning your newborn's medical problem?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. Are you satisfied with your update concerning the possible complications which may occur facing your newborn's medical problem?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3. Are you satisfied with update concerning the possible medical invasive actions which have been performed or may have been performed on your newborn?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4. Are you satisfied with the update given relating to the medication administered to your newborn and the possible side effects which may occur?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
5. Are you satisfied with the daily update relating to your newborn's course of treatment?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
6. Are you satisfied with the promotion of mother-child contact and bonding?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



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	Very dissatisfied	Dissatisfied	Neutral	Satisfied	Very satisfied
7. Are you satisfied with the promotion of breastfeeding and/or the pumping of breast milk for your newborn's feeding?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
8. Are you satisfied with the visiting hours during your newborn's hospitalization?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
9. Are you satisfied with the instructions given at the time of your newborn's hospital discharge from the NICU?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
10. Are you satisfied with the general treatment and behaviour of the medical and nursing staff?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
11. Are you satisfied with the hospitalization and breastfeeding – feeding areas at the NICU?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please indicate where you think improvements could be made:

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Thank you very much for your time!